



City of Kerrville
701 Main Street
Kerrville, Texas 78028
(830) 257-8000
www.kerrvilletx.gov

PUBLIC SERVICE ANNOUNCEMENT

FOR IMMEDIATE RELEASE

Contact: Ashlea Boyle, Special Projects Manager
(830) 258-1153
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Phone Lines Down – Emergency Services Instructions **EMERGENCY PHONE NUMBER (830) 792-2730**

Kerrville, Texas (July 31, 2015) – An unverified phone fiber line has been cut resulting in down phone lines in Kerrville and Kerr County, and possibly other areas. In the event you need emergency services, for **Windstream landline customers**, try calling 911. If the call fails, call **(830) 792-2730**. In the event you have phone service (non-Windstream landline customers) and need emergency services, do not call 911 as the call will not go through, call **(830) 792-2730** instead. This number is NOT to report outages or anything besides emergencies, this number is for emergencies only.

If you **do not** have phone service and need emergency services, please visit your local law enforcement agency.

If in the City limits these agencies are:

- Kerrville Police Department – 429 Sidney Baker
- Kerrville Fire Stations:
 - Central Fire Station: 1017 Water Street East

- Station 2: 101 Coronado Drive
- Station 3: 3225 Legion Drive
- Station 4: 725 Alpine Drive

If in the County:

- Kerr County Sheriff's Office or nearby Volunteer Fire Station – 400 Clearwater Paseo
- Volunteer Fire Departments:
 - Center Point – 532 Kelly Street
 - Divide – 4180 HWY 41
 - Elm Pass – 1247 Elm Pass Road
 - Hunt – 151 FM 1340
 - Ingram – 215 HWY 39
 - Mountain Home – 5551 Junction Hwy
 - Turtle Creek – 290 Upper Turtle Creek

For additional information contact Ashlea Boyle, Special Projects Manager at (830) 258-1153 via e-mail to ashlea.boyle@kerrvilletx.gov or visit the city's website at www.kerrvilletx.gov.

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